Message: RE: Couple Database Questions

✉️ **RE: Couple Database Questions**

From   Kraft, Emily   **Date** Tuesday, February 7, 2017 10:03 AM
To   'Julie Ball'
Cc

🖼️ **image001.jpg** (5 Kb HTML)

Go ahead and try resetting it. I do know we've been having some trouble with the password reset problem, so let me know if that works (or doesn't work) for you today.

From: Julie Ball [mailto:Julie.ball@mbch.org]
Sent: Tuesday, February 07, 2017 10:02 AM
To: Kraft, Emily
Subject: RE: Couple Database Questions

Julie.ball@mbch.org

I can just reset the password again…. I just wanted to make sure it was only my issue!

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Tuesday, February 07, 2017 10:01 AM
To: Julie Ball
Subject: RE: Couple Database Questions

This is the first I've heard of log-on issues. What user name are you using?

From: Julie Ball [mailto:Julie.ball@mbch.org]
Sent: Tuesday, February 07, 2017 9:59 AM
To: Kraft, Emily
Subject: RE: Couple Database Questions

Good morning, Emily. I hope you are feeling better.

I was wondering if anyone else is having problems with the login portion of the new website. I am 100% confident I am using the right user name and password and it keeps telling me it is wrong, it did the same thing to me last week and I just ended up changing it (to the exact same thing it was before). Just seeing if I am losing my mind☺.

Thanks!

From: Kraft, Emily [mailto:Emily.Kraft@oa.mo.gov]
Sent: Thursday, February 02, 2017 11:48 AM
To: Julie Ball
Subject: RE: Couple Database Questions

Sorry for the delay in responding. I had an unexpected surgery on Tuesday afternoon and I am technically "out of the office" until Monday, but obviously that is terrible timing with this contract rollout, so I am trying my best to keep up with emails.

See responses in red below.

From: Julie Ball [Julie.ball@mbch.org]
Sent: Tuesday, January 31, 2017 3:11 PM
To: Kraft, Emily
Subject: Couple Database Questions

1. Intake Screen: The clients that we serve will all be in the maternity home. When we enter their county info is it from the county they are coming from or the county where the maternity home is located?
    Please use the county they lived in prior to moving to the maternity home.
2. What if a minor client's major parent refuses to give us their financial information?

    That is a good question. I would assume that a best guess would have to work, but I will have to talk to DSS about how they would like this handled for sure.

3. Regarding permanent MO resident status: We have a minor from Nebraska who is residing in the home because her mom "kicked her out", she does not qualify for A2A funding, correct?

    That is correct. She would not qualify as a permanent Missouri resident.
4. When creating the forms based upon the entries needed for the database, under the "living arrangements" drop down, is this where they are moving to? If not, there is no shelter option (which is what all our clients would need).

I would just use the client's status prior to entering the program. If a "homeless" option needs to be added, I can talk to ITSD about adding one. However, this was a field on the old A2A database intake form, so I'm wondering what option you chose for your clients previously.

I think that is it…. For now!

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logos merged